

# End-To-End Workplace Injury Solutions

## Enhanced Physician Services

MedCall, in close collaboration with our clients, consistently innovates to meet their needs and improve physician services. Our dedicated physician network is the cornerstone of our mission as we aim to deliver the best and most efficient care.

### Expanded Physician Services

MedCall is committed to uniting cutting-edge telehealth technologies with unwavering service to provide the highest quality of care precisely when and where people need it most.

#### Medical Review

Allow our team of expert physicians to examine unclear or questionable injury assessments and offer a second opinion.

*Example:* An employer receives an injury report and assessment from Urgent Care and wishes to have it reviewed by a physician.

#### Physician Consult

Enable a direct connect to a physician to provide guidance related to a workplace injury, at times other than the initial injury report

*Example:* An employee has a scheduled appointment with a physician the following day but requires guidance beforehand.

#### Employee Telehealth

Offer cost-effective, on-demand access to certified Emergency Physicians for your employees and their families' common illnesses. MedCall's Employee Telehealth solution ensures swift care and relief, mirroring the benefits of our workers' comp solution. This solution can be paid by either the employee or the employer.

*Example:* An employee has a non-work related illness such as the flu and needs to quickly consult with a physician.



## About our services

Our solutions extend more benefits to our clients – all from a single partner.

### Injury Reporting

Comprehensive and configurable to client needs, MedCall's powerful platform combined with highly trained intake specialists support even the most complex intake and reporting needs.

### Incident Reporting

Efficient and configurable to client needs, capture and report non injury incidents for investigation, corrective action and report hazards in the workplace to prevent future incidents and understand organizational risk.

### Employee Telehealth

A natural add-on to workplace injury reporting, MedCall's immediate access to Emergency physicians is also available for traditional telehealth services for employees in a convenient per member per month model.

### On-demand Telehealth

The most highly skilled clinicians are a phone call away with MedCall's tele-triage service, connecting with injured workers at "time zero" and preventing avoidable Emergency or Urgent Care visits.

### Injury Outreach

Multiple methods to capture injury information simplifying the process for employees, driving usage, improving data quality, and enabling better risk management for both employers and carriers alike.

### Enhanced Physician Services

Utilize our experienced occ-med and workers' comp trained Emergency physicians for post-injury consults, return-to-work guidance, chart reviews, and more.

### Insight & Analytics

Detailed reports on cause, type, and triage of injuries are available through a dynamic client self-service portal, enabling insights and informing your risk mitigation strategies.

## Essential Care for Your Essential Workforce.

Contact us at **888-379-1277** or email [info@medcalladvisors.com](mailto:info@medcalladvisors.com)