

# Analytics Tools to Identify Risk and Meet it Head On

Measure your program performance

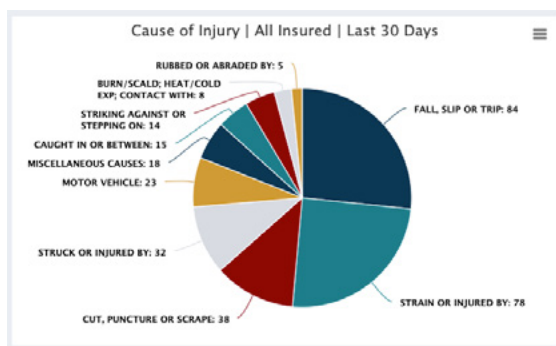
MedCall's Insight and Analytics tools give organizations a top-down, 360 degree view of your program's performance.

## Innovation that matters

MedCall is dedicated to bringing together innovative telehealth triage technologies and uncompromising service to deliver the highest quality of care when and where people absolutely need it most.

Our analytics tools give organizations the ability to identify risk and drill down to the encounter level to understand the quality of care. Our process is simple, when an injured worker calls MedCall our intake specialist creates a report, scribes each encounter and the encounter audio/video is recorded and securely stored in our platform.

Detailed reports on cause, type, and triage of injuries are available in real-time, through a dynamic client self-service portal, enabling insights and informing your risk mitigation strategies.



## Types of reports available

- Carrier Utilization (report only & triage)
- Insured Utilization Trend report
- Injuries by Day of Week (Carrier & Insured)
- Cause of Injury report
- ER/UC Visits Avoided report to track your cost savings

## Essential Care for Your Essential Workforce.

Contact us at 888-379-1277 or email [info@medcalladvisors.com](mailto:info@medcalladvisors.com)